



**Western Cape
Government**

RURAL SAFETY EVALUATION MANAGEMENT IMPROVEMENT PLAN

DEPARTMENT OF AGRICULTURE

Author: Byron Jacobs

Date: June 2025

TITLE
MANAGEMENT IMPROVEMENT PLAN

1. MANAGEMENT RESPONSE ON RECOMMENDATIONS

Recommendation	Record of agreement or disagreement	Reasons for disagreement
1	Comprehensive, multi-sectoral rural safety policy	Agree, particularly as it pertain to the mandated department
2	Law enforcement capacity in rural areas	Agree, particularly as it pertain to the mandated department
3	Technology-driven crime prevention and response resolutions	Agree, particularly as it pertain to the mandated department
4	Address socio-economic drivers of crime	Agree, particularly as it pertain to the mandated department
5	Support services for victims of crime	Agree, particularly as it pertain to the mandated department
6.	Improve rural Infrastructure	Agree, particularly as it pertain to the mandated department
7.	Community policing forums and farm watch programs	Agree, particularly as it pertain to the mandated department
8.	Centralised database for rural safety information	Agree, particularly as it pertain to the mandated department
9.	Surveys on rural crime and safety perceptions	Agree, particularly as it pertain to the mandated department
10.	Cross-sector collaboration and coordination	Agree, particularly as it pertain to the mandated department

2. IMPROVEMENT OBJECTIVES

Recommendation 1:	Comprehensive, multi-sectoral rural safety Plan
Improvement Objective 1:	Support a comprehensive, multi-sectoral safety plan addressing crime and non-crime safety factors.
Recommendation 2:	Law enforcement capacity in rural areas
Improvement Objective 2:	Support through established safety structures e.g. District safety forums and safety agencies in rural areas as well as the technical committee on rural safety (TCRS).
Recommendation 3:	Technology-driven crime prevention and response resolutions
Improvement Objective 3	Advocate for implementation of technology-driven crime prevention and response solutions, such as CCTV systems and digital reporting platforms.
Recommendation 4:	Address socio-economic drivers of crime
Improvement Objective 4	Support initiatives to address socio-economic drivers through targeted economic development initiatives and youth employment programs.
Recommendation 5:	Support services for victims of crime
Improvement Objective 5	Enhance support services for victims of crime, particularly domestic and gender-based violence in rural areas.
Recommendation 6:	Improve rural infrastructure
Improvement Objective 6	Promote improvement of rural infrastructure, including roads, lighting and telecommunications.
Recommendation 7:	Community policing forums and farm watch programs
Improvement Objective 7	Support community policing forums and farm watch programs.
Recommendation 8:	Centralised database for rural safety information
Improvement Objective 8	Maintain a centralised database for rural safety information to facilitate sharing and coordination responses.
Recommendation 9:	Rural safety crime statistics by SAPS on rural crime
Improvement Objective 9	Inform and create awareness on rural safety crime analysis through the TCRS engagements which provides comprehensive statistics rural crime and safety perceptions.
Recommendation 10:	Cross-sector collaboration and coordination
Improvement Objective 10	Foster cross-sector collaboration and coordination in addressing rural safety challenges

3. IMPROVEMENT PLAN

Improvement Objective 1: Provide support towards a comprehensive, multi-sectoral safety plan addressing crime and non-crime safety factors.						
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available
1.1 Comprehensive, multi-sectoral rural safety plan		1.1.1 Share approved findings with mandated departments to ensure implementation.	Shared findings	B Jacobs	Continuous	Operational
		1.1.2 Provide support towards the implementation of the WCDOA Safety plan and Western Cape Safety Plan 2025-2030	Progress Updates	B Jacobs	Continuous	Operational
						Completed, findings shared with the Technical Committee on Rural Safety on 13 November 2024.
						Inputs provided towards the WC Safety Plan. Serve on the provincial safety steering committee where ongoing support is provided in relation to the WC Safety Plan.

Improvement Objective 2: Support through established safety structures e.g. District safety forums and safety agencies in rural areas as well as the technical committee on rural safety (TCRS).						
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available
2.1 Law enforcement capacity is strengthened.		2.1.1 Share approved findings with mandated departments to ensure implementation.	Shared findings	B Jacobs	Continuous	Operational
		2.1.2 Escalate rural safety incidents to the Technical Committee on Rural Safety.	Progress Updates	B Jacobs	Continuous	Operational
						Completed
						On-going – Needs driven

Improvement Objective 3: Advocate for implementation of technology-driven crime prevention and response solutions, such as CCTV systems and digital reporting platforms.							
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available	Progress
3.1 Technology-driven crime prevention	3.1.1	Share approved findings with mandated departments to ensure implementation.	Shared findings	B. Jacobs	Continuous	Operational	Completed
	3.1.2	Continuous use of ArcGIS123 mobile application to log safety incidents and the maintaining of the Rural Safety Monitoring Dashboard	Progress Updates	B. Jacobs	Continuous	Operational	On-going – Needs driven

Improvement Objective 4: Support initiatives to address socio-economic drivers through targeted economic development initiatives and youth employment programs.							
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available	Progress
4.1 Address socio-economic drivers of crime	4.1.1	Share approved findings with mandated departments to ensure implementation.	Shared findings	B. Jacobs	Continuous	Operational	Completed
	4.1.2	Implementation of Awareness & Information sessions in rural areas focussed on economic and youth development	10 Awareness & Information sessions implemented across the province.	B. Jacobs	Annually	Programme 8	Touwsraan - 14/04/25 Callitzdorp - 15/04/25 Prince Albert - 09/07/25 Laingsburg - 10/07/25 Porterville - 14/08/25 Lalingsville - 02/10/25 Struisbaai - 08/10/25 Gansbaai - 09/10/25

Improvement Objective 6: Promote improvement of rural infrastructure, including roads, lighting and telecommunications.						
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available
6.1 Enhanced support services for victims of crime		6.1.1 Share approved findings with mandated departments to ensure implementation. Provide the substance abuse and prevention program provide referrals for counselling and support, if required and ongoing aftercare.	Shared findings	B Jacobs	Continuous	Operational
		6.1.2 Refer clients/victims to required service	Progress Updates	B Jacobs	Continuous	Operational
		6.1.3	Progress Updates	Programme 8	Continuous	Operational
						Findings to be shared with the Provincial Rural Development Forum scheduled for 11 June 2025
						On-going – Needs driven
						On-going – Needs driven

Improvement Objective 7: Strengthen and expand community policing forums and farm watch programs.						
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available
7.1 Strengthened community policing forums and farm watches		7.1.1 Share approved findings with mandated departments to ensure implementation. Support the enhancement of policing forums and farm/neighbourhood watch programs	Shared findings	B Jacobs	Continuous	Operational
		7.1.2	Progress Updates	B Jacobs	Continuous	Operational
						Completed
						On-going – Needs driven

Improvement Objective 8: Maintain a centralised database for rural safety information to facilitate sharing and coordination responses.						
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available
		8.1.1	Share approved findings with mandated departments to ensure implementation.	B Jacobs	Continuous	Operational
8.1		8.1.2	Maintain the Rural Safety Monitoring Dashboard	B Jacobs	Continuous	Operational
		8.1.3	Provide relevant safety information on Eisenburg website e.g. Pocket Guide and Safety brochure	B Jacobs	Continuous	Operational
						Completed
						On-going -- Needs driven
						On-going -- Needs driven

Improvement Objective 9: Inform and create awareness on rural safety crime analysis through the TCRS engagements which provides a comprehensive statistics rural crime and safety perceptions.						
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available
		9.1.1	Share approved findings with mandated departments to ensure implementation.	B Jacobs	Continuous	Operational
9.1		9.1.2	Regular follow up with mandated departments in terms of progress.	B Jacobs	Continuous	Operational
						Completed
						On-going -- Needs driven

Improvement Objective 10:		Foster cross-sector collaboration and coordination in addressing rural safety challenges						
Output	Priority	Activity	Deliverable	Person	Deadline	Budget available	Progress	
10.1 Cross-sector collaboration and coordination	10.1.1	Share approved findings with mandated departments to ensure implementation.	Shared findings	B. Jacobs	Continuous	Operational	Findings to be shared with the Provincial Rural Development Forum scheduled for 11 June 2025	
	10.1.2	Foster cross sector collaboration through citizen-interface and RD Forum	Progress Updates	B. Jacobs	Continuous	Operational	Quarterly Rural Development Forum and Citizen Interface engagements	

4. COMMUNICATION PLAN

Target audience	Message	Purpose	Media vehicle	Deadline	Person	Budget available	Progress
Decision makers	Findings and recommendations of evaluation and strategy	Inform & call to action	Sector related Engagements	Continuous	Jacqueline Pandaram	Operational	Ongoing
People in the Department	Findings and recommendations of evaluation and strategy	Inform management	Presentation at Management meeting	27 January 2025	Service Provider (HS Business Solution) / Byron Jacobs	Operational	Completed
Stakeholder clients	Findings and recommendations of evaluation and strategy	Inform & call to action	Presentation	Continuous	Byron Jacobs	Operational	Completed
Other departments	Findings and recommendations of evaluation and strategy	Inform & call to action	Presentation	3 June 2025	Byron Jacobs	Operational	

Target audience	Message	Purpose	Media vehicle	Deadline	Person	Budget available	Progress
General public	Findings and recommendations of evaluation and strategy	Inform	Eisenburg website - Library	Continuous	Byron Jacobs	Operational	Completed
Academic environment							
Other							

TITLE

5. SIGNOFF

It is recommended that this Management Improvement Plan is implemented



MS JACQUELINE PANDARAM
CHIEF DIRECTOR: RURAL DEVELOPMENT

12/6/25

DATE

RECOMMENDED / ~~NOT RECOMMENDED~~



MS JACQUELINE PANDARAM
ACTING DDG: AGRICULTURAL DEVELOPMENT
AND SUPPORT SERVICES

12/6/25

DATE

APPROVED / ~~NOT APPROVED~~



DR M SEBOLETSA
HEAD OF DEPARTMENT

12/06/2025

DATE