

Western Cape Department of Agriculture

## Management Improvement Plan

An Evaluation of the Implementation, Design and Strategy of Project Khulisa Agri Processing

> Dr Dirk Troskie and Mr Shelton Mandondo November 2019

## MANAGEMENT IMPROVEMENT PLAN:

Evaluation of the Implementation, Design and Strategy of Project Khulisa Agri Processing

### 1. MANAGEMENT RESPONSE ON RECOMMENDATIONS

	commendation	Record of agreement or disagreement	Reasons for disagreement
1	The WCG should continue to utilise the Project Khulisa approach.	Province support this recommendation.	Although the Departments agree, implementation of this recommendation is limited by capacity constraints.
2	WCG develop a mechanism that can regularly provide information on key constraints and opportunities across the agri processing sector as well as within subsectors.	Province support this recommendation.	This is already being done through a number of structures supported by the departments. However, implementation of this recommendation is limited by capacity constraints.
3	Future programmatic efforts should be primarily focussed on the identification and amelioration of the generic, cross-sectoral constraints (levers), with more subsector specific interventions implemented only where subsectoral feedback and prioritisation clearly justifies sub-sector focussed intervention.	Province agrees with this recommendation.	N/A
4	For future programmatic efforts, the inclusion of existing and ongoing programmes should be determined by whether the programme in question address the key constraints and or opportunities identified within the sector.	WCDoA agrees with this recommendation.	N/A
5	Support the implementation of the Halal strategic intent.	WCDoA agrees with this recommendation.	Although the Department agree. DEDAT is the lead implementing agent in collaboration with DOA and key stakeholders on specific projects
6	Support the wine and brandy strategic intent	WCDoA agrees with this recommendation and sub activities highlighted. However, industry collaboration is key.	

Red	commendation	Record of agreement or disagreement	Reasons for disagreement
7	Support local production capacity strategic intent.	WCDoA agrees with this recommendation and sub activities highlighted	Although the Department agree, the implementation of this recommendation, needs the DEDAT to lead certain activities.
8	The skills programme must be fully integrated into the planning and project management processes of Khulisa Agri Processing.	WCDoA agrees with this recommendation.	Although the Department agree, the implementation of this recommendation, requires proper coordination and multi stakeholder collaboration (government and Industry).
9	Ensure there is sufficient inter departmental alignment between DOA and DEDAT regarding roles and responsibilities to ensure that the sector is supported seamlessly and duplication is avoided.	WCDoA agrees with this recommendation.	This is already being done through a number of structures supported by the department. However there is a need to institutionalise collaboration beyond Project Khulisa.
10	In future implement a more deliberate and specific results-based monitoring system that includes specific indicators that monitor progress against targets for projects, activities and outputs.	WCDoA agrees with this recommendation. The MIP will address this requirement	N/A

# 2. IMPROVEMENT OBJECTIVES

Outcome statement:	Create opportunities for economic growth and jobs in the economy through agri processing
Improvement Objective1:	Strengthen the broader agri processing Sector (Cross cutting support to the agri processing Sector in the Province).
	a) Simplified access to information regarding the regulatory environment of agri processing.
	c) Effective research, analysis, planning and M&E of opportunities and constraints
	d) Key infrastructure opportunities and constraints identified and advocacy undertaken to promote exports
	e) Export processes and requirements for trade (Vet export system),
	f) Business development services provided to prospective agri processing entrepreneurs,
	g) Agri processing related skills developed in support agencies and entrepreneurs.
	h) Opportunities for agri processing entrepreneurs promoted locally and externally.
	Advocacy with relevant governance institutions
	i) Technical advice and support on specific sectors provided
	j) Access to funding supported,
	k) Certification and surveillance of food products functioning effectively in the Western Cape.
	I) Appropriate institutional arrangements /governance structure created with the right stakeholders at Provincial
	level to coordinate agri processing.
Improvement Objective 2:	Grow the Western Cape Halal Industry and capture a larger share of the global Halal market.
	a) Effective Halai platforms supported (e.g. Halai certification body).
	b) Opportunities for Halal entrepreneurs promoted locally and externally.
	c) Skills for undertaking particular Halal practices and cultural sensitivity developed. Slaughtering and production
	value chain.
	d) Legislation reviewed in line with religious claims.
Improvement Objective 3:	Strengthen support of exports of wine to China and Africa
	a) Opportunities for wine entrepreneurs promoted locally and externally
	b) Consensus amongst wine exporters on key issues on which government needs decisions.
	c) Effective research analysis and planning and M&E of wine export opportunities and constraints

Impi	Improvement Objective 1:	Strength	en the b	Strengthen the broader Agri processing Sector	ssing Sector					
Output	yut	Priority	Activity	٨	Deliverable	Person	Deadline	Budget available	Progress	
<u> </u>	Simplified access to information regarding the regulatory environment of		13.1	Review platforms established to disseminate information on key constraints and opportunities across the agri sector.	Review minutes from the existing governance structures	Goodwell Dingaan Bongiswa Matoti	2020	Existing budget	Ongoing	
			1.1.2	Monitor the activities of the platforms	Regular reports or minutes.	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDOA	Quarterly	Existing budget	Ongoing	
1.2	Agri processing related skills developed in support agencies and entrepreneurs		1.2.1	Ensure the skills programme is developed, integrated into the planning and project management processes of the departments	Skills     programme     included as an     indicator in     the     Department(s)     APP(s)     List of     participants     attending agri     processing     skills training	Bongiswa Matoti Mogale Sebopetsa Hayley Rodney	2020	Existing budget	Ongoing	

Impr	Improvement Objective 1:	Strengthe	In the b	Strengthen the broader Agri processing Sector	ssing Sector				
Output	Lt.	Priority	Activity		Deliverable	Person	Deadline	Budget available	Progress
					Regular reports or minutes				
	Effective research, data collection		1.3.1	Strengthen research capacity to identify and disseminate information on agri processing opportunities and constraints	Appointed personnel     Resources allocated for researchers     Trained internal staff	llse Trautmann Gininda Msiza Goodwell Dingaan Bongiswa Matoti DEDAT and	2020	Existing budget	Ongoing
7.3	analysis, planning and M&E of opportunities and constraints		1.3.2	Conduct research and analyse opportunities and constraints for Halal and wine	Research report				
			1.3.3	Review, identify and reprioritise areas within agri processing that can unleash the	New focus areas identified for implementation	Goodwill Dingaan Bangiswa Matoti Mogale Sebopetsa	2020	Existing budget	In progress

Impr	Improvement Objective 1:	Strengthe	n the b	Strengthen the broader Agri processing Sector	ssing Sector				
Output	Į,	Priority	Activity		Deliverable	Person	Deadline	Budget available	Progress
				greatest growth potential and employment creation					
4.	Key infrastructure opportunities and constraints identified and advocacy undertaken to promote exports		1.4.1	Identify new infrastructure development opportunities to enhance agri - processing	Brandvlei Dam     capacity     development     Ports     infrastructure     development     Structures     established to     coordinate     activities	Gininda Msiza Goodwell Dingaan Bongiswa Matoti DEDAT and WCDoA management	2020	Existing budget	Ongoing
1.5	Export processes and requirements for trade		1.5.1	Identify export processes and requirements	List of export requirements per commodity for target markets	Gininda Msiza Goodwell Dingaan Bongiswa Matoti DEDAT and WCDOA	2020	Existing budget	Ongoing
1.6	Business development services provided to prospective agri processing entrepreneurs		1.6.1	Render business development support services to prioritised entrepreneurs	List of companies supported     Nature of the support     Feedback reports	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDOA management	2020	Existing budget	Ongoing

	Jet Progress	Ongoing	Ongoing	Ongoing	Ongoing
	Budget available	Existing	Existing budget	Existing	Existing
	Deadline	2020	2020	2020	2020
	Person	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDoA	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDOA	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDoA	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDoA
ssing Sector	Deliverable	List of export promotion activities done     List of local beneficiaries/review participants	Review report	List of sectors prioritised     Nature of advice provided and feedback	Opportunities created for small and medium entrepreneurs to access funding for agri
Strengthen the broader Agri processing Sector	,	Render export promotion support to the wine industry	Review the current export promotion activities	Provide technical advice and support on specific sectors	Create the enabling environment for businesses to receive businesses funding
en the t	Activity	1.7.1	1.7.2	1.8.1	1.9.1
Strength	Priority				
Improvement Objective 1:	th .	Opportunities for agri processing entrepreneurs promoted locally and externally.	Advocacy with relevant governance institutions	Technical advice and support on specific sectors provided	Access to funding supported.
Impre Obje	Output	1.7		8.	1.9

Impr Obje	Improvement Objective 1:	Strengthe	en the b	Strengthen the broader Agri processing Sector	ssing Sector				
Output	ţn	Priority	Activity		Deliverable	Person	Deadline	Budget available	Progress
					<ul> <li>List of beneficiaries</li> <li>published</li> </ul>				
01.1	Certification and surveillance of food products functioning effectively in the Western Cape.		1.30.1	Review the certification and surveillance protocols of food products	Revised certification and surveillance protocols in the Western Cape	Gininda Msiza	2020	Existing budge†	Ongoing
==	Appropriate institutional arrangements /governance structure created with the right stakeholders at Provincial level to coordinate agriprocessing.		רורו	0 00-	Re governanc structures defined ro responsibili	aligned Goodwell Se Dingaan with Bongiswa les and Matoti ties WCDoA management	2020	Existing budget	Ongoing

Imp Qb,ido	Improvement Objective 2:	Grow the W	estem (	Grow the Western Cape Halal industry and capture a large share of the global Halal market	oture a large share of	the global F	lalal market		
Output	put	Priority	Activity	Ŋ	Deliverable	Person	Deadline	Budget available	Progress
2.1	Functional Halal stakeholder engagement platform.		2.1.1	Support the WC Halal consultative process to evaluate the SA Halal certification system.	Status report on Hatal SA certification.     Minutes of meetings	Goodwell Dingaan Bongiswa Matoti DEDAT and	2020	Internal resources	meetings are taking place

Imp Obje	Improvement Objective 2:	Grow the Western Cape	estern	Cape Halal industry and capture a large share of the global Halal market	ofure a large share of	the global F	falal market		
Output	out	Priority	Activity	Α,	Deliverable	Person	Deadline	Budget available	Progress
						Ms Matoti			
			2.1.2	Participation on the activities of the DAFF led Task team developing the Agricultural Product Standards Amendment	Report of WC Halal contribution to the Agricultural Product Standards Amendment Bill	Ms Matoti DTI, DAFF, DEDAT	2020	Internal resources	meetings are taking place
			2.1.3	Participation on DEDAT led activities to review the Halal Industrial park promotion activities	Minutes of meetings and     Review reports.	Goodwell Dingaan Bongiswa Matoti DEDAT and	2020	Internal resources	meetings are taking place
2.2	Halal export promotion activities implemented and captured Global market share.		2.2.1	Participation on the DEDAT -Wesgro halal export promotion activities	List of export promotion activities done     List of participants     Minutes, reports	Goodwell Dingaan Bongiswa Matoti DEDAT and	2020	Internal resources	meetings are taking place
2.3	Effective Halal platforms supported (e.g. Halal certification bodv).		2.3.1	Discussion son the body to be supported	Minutes of discussions and record of agreement.     The Halal body supported	Industry Goodwell Dingaan Bongiswa Matoti DEDAT and	2020	Internal	meetings are taking place
			2.3.2	Discussion on a Halal minimum standard and mutual recognition	Agreement on the minimum standard for halal	Industry Goodwell Dingaan	2020	Internal resources	meetings are taking place

			<i>1</i> 2	10	
	Progress		In progress	In progress	In progress
	Budget available		Internal	Internal	Internal resources
alal market	Deadline		2020	2020	2020
f the global H	Person	Bongiswa Matoti DEDAT and WCDoA	Industry Goodwell Dingaan Bongiswa Matoti DEDAT and WCDoA	Industry Goodwell Dingaan Bongiswa Matoti DEDAT and WCDoA	Industry Goodwell Dingaan Bongiswa Matoti
oture a large share o	Deliverable		Promotion     material     produced and     distributed     Investment     promotion     symposiums     held.	Halal promotion activities both inward and outward buying missions held	Domestic and international Halal exhibitions and Promotion activities
Cape Halal industry and capture a large share of the global Halal market	٨	=	Promotion of the WC as an investment destination	Promotion of Western Cape products	Promotion of Halal food and lifestyle tourism
estern (	Activity		2.4.1	2.4.2	2,4.3
Grow the Western Cape	Priority				
Improvement Objective 2:	out		Opportunities for Halal entrepreneurs promoted locally and externally		
Impr	Output		2.4		

dml Qbj	Improvement Objective 2:	Grow the Western Cape	estern (	Cape Halal industry and capture a large share of the global Halal market	oture a large share of	f the global t	lalal market	     	
Output	put	Priorify	Activity	ity	Deliverable	Person	Deadline	Budget available	Progress
						DEDAT and WCDoA			
2,5	Skills for undertaking particular Halal practices and cultural sensitivity developed. Slaughtering and production value chain		2.5.1	Identify specific skills for analysis report undertaking particular and Halal practices in the recommendations production value chain	A skills gap analysis report and recommendations	Industry Goodwell Dingaan Bongiswa Matoti DEDAT and WCDOA	2020	Internal resources	In progress

lmp ido	Improvement Objective 3:	Strength Africa)	en support of	exports of wine	Strengthen support of exports of wine to China and Africa (Double the value of wine and brandy exports to China and Africa)	(Double the v	alue of wine a	nd brandy ex	xports to China and
Output	put	Priority	Priority Activity		Deliverable	Person	Deadline	Budget available	Progress
3.1	Opportunities for wine entrepreneurs promoted locally and externally		3.1.1	Review export promotion support for wine	• •	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDoA	2020	Internal	In progress
				_	externally				

Impi Obje	Improvement Objective 3:	Strengthe Africa)	Strengthen support of Africa)		exports of wine to China and Africa (Double the value of wine and brandy exports to China and	(Double the v	alue of wine a	ind brandy e)	ports to China and
Output	out .	Priority	Activity		Deliverable	Person	Deadline	Budget available	Progress
					New markets identified	Goodwell Dingaan Bongiswa Matoti DEDAT and	2020	Internal resources	In progress
			3.1.2	Review WESGRO and WOSA collaboration to avert potential inefficiencies of this current	Streamlined business plan and Joint marketing     Agreement for Wesgro and WOSA export promotion activities and reporting process	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDoA	2020	Internal resources	In progress
			3.1.3	Monitor progress with each project	Quarterly reports		2020		
3.2	Consensus amongst wine exporters on key issues on which government needs decisions.		3.2.1	Stakeholder engagements amongst wine exporters on key issues requiring	Report on key issues for government intervention	Goodwell Dingaan Bongiswa Matoti DEDAT and WCDOA	2020	Internal resources	In progress

Imp Sejá	Improvement Objective 3:	Strength Africa)	en support of	exports of wine	to China and Africo	v (Double the v	alue of wine a	nd brandy e.	Strengthen support of exports of wine to China and Africa (Double the value of wine and brandy exports to China and Africa)
Output		Priority	Priority Activity		Deliverable	Person	Deadline	Budget available	Progress
				government intervention		and stakeholders			
3.3	Effective research analysis and planning and M&E of wine export opportunities		3.3.1	Conduct research data analysis and M&E of wine export opportunities and strength	Conduct research , data analysis and M&E of Quarterly wine export research reports and strength	Goodwell Dingaan Bongiswa Matoti DEDAT and	Quarterly	Internal	In progress

## 4. COMMUNICATION PLAN

Target audience	Message	Purpose	Media vehicle	Deadline	Person	Budget available	Progress
Decision makers	Khulisa Agri processing evaluation report completed	Present Report recommendations distribution	Report distribution	2018	Dr Troskie	N/A	Done
People in the Department	Management response on recommendations	Alignment to APP and Strategic plan	Emails and meetings	2019/2020	Ms Matoti and Dr Troskie	N/A	Done
Stakeholder clients	Khulisa Agri processing evaluation report completed and MIP approved	Present recommendations and test MIP developed	Public meetings and Emails and WCDoA/ DEDAT publications	2019/2020	Ail WCDoA Programme Managers	Internal	In progress

Target audience	Message	Purpose	Media vehicle	Deadline	Person	Budget available	Progress
Other departments	Khulisa Agri processing evaluation report and MIP completed	Present recommendations and share the MIP for collective implementation and ownership	Emails or meetings	2019/2020	All WCDoA Programme Managers	Internal	Continuous
General public	Khulisa Agri processing evaluation report and MIP completed	Package and present programmes on offer	Public meetings and Emails and WCDoA /DEDAT	2019/2020	Ms Mary James and ministry	Internal	In progress

## Next steps

- Refine activities
- Add indicators and improvement objectives and outputs Develop key activities to take (part of the programme output Develop action plan for e.g. how to make it happen Test with stakeholders

### 5. SIGNOFF

It is recommended that this Management Improvement Plan is implemented

MRS BONGISWA MATOTI PROGRAMME MANAGER

APPROVED / NOT APPROVED

DR MOGALE SEBOPETSA HEAD OF DEPARTMENT

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