Taking pet dogs and cats to Canada

If your situation differs in any way from the proposed process, or if you have information from the veterinary authority of the importing country that differs from the process described below, please contact your local state veterinarian to discuss the matter.

Exporters are advised to verify the requirements of the importing country by contacting the veterinary authorities, or their representatives in South Africa, in advance of each consignment.

Please check this website for the most up to date information:

http://www.inspection.gc.ca/animals/terrestrial-animals/imports/policies/live-animals/pets/eng/1326600389775/1326600500578

Please note that South Africa is not rabies free when navigating the site.

Requirements

Canada recognises 4 categories of dogs and depending on the category in which your dog falls under, the necessary requirements are determined accordingly. There is only one condition for cats.

Canada does not require a waiting period between the time the animal is vaccinated for rabies and the time the animal is imported into Canada.

**Dogs less than 8 months of age, accompanied by their owner**

Rabies certificate*

**Dogs less than 8 months of age, unaccompanied by their owner**

Rabies certificate* AND

A veterinary health certificate

**Dogs less than 8 months of age travelling for commercial purposes**

- Rabies certificate* (does not apply to animals younger than three months old).
- A veterinary certificate of health whether or not they are accompanied by their owner.
- A microchip.
- An import permit.
Dogs more than 8 months of age

Rabies certificate*

Cats

Rabies certificate*

*What is a Rabies certificate?

- Written in English or French.
- Issued and signed by a licensed veterinarian.
- Identifies the animal (as in breed, colour, and weight).
- State that the animal is vaccinated against rabies.
- Indicate the date of vaccination.
- Indicate the trade name and the serial number of the licensed vaccine; and
- Specify the duration of immunity (otherwise, it will be considered valid for one year from the date of vaccination).

If you have had your pet vaccinated by a registered veterinarian, then the book or certificate they provide you as proof of this vaccination should meet all these requirements but please check this if you are unsure.

Procedure if you require a Veterinary Health Certificate (VHC) in order to travel

- Your veterinarian should complete a standard VHC. Blank forms may be obtained from the state vet (SV) office or the Elsenburg.com website.
- The signed VHC as well as your pet’s vaccination booklet and microchipping certificate (if applicable) should be brought to the SV office for certification. You should also have your driver’s licence or ID book available.
- Certificate application cost can be found on the department’s tariff list. Certificate is payable on appointment (Cost per application R173 each in 2019).

Any other queries can be directed to the State Veterinarian on duty using the contact details below:

Office names, locations, contact details and availability for certification

Milnerton Veterinary export certification office

- Contact details: vetexport@elsenburg.com, tel: 021 808 5400, 021 8085401, 021 8085407 fax 021 808 5125
Our new office operational since June 2015 is located at 22 Lobelia Street, Milnerton, alternatively the GPS co-ordinates are:
  - GPS Co-ordinates: 33.866870 S 18.503029 E

At Milnerton Export Certification Office, clients are assisted by appointment only on Monday to Friday from 08:30am to 12:00pm (excluding public holidays).

To make an appointment, clients are required to send an e-mail to vetexport@elsenburg.com with their required time slot. Please indicate the number of pets you are exporting in your e-mail when you make an appointment with us. Should your requested time slot not be available our office will call/e-mail you to reschedule.

Clients are required to make an appointment at least 2 days in advance.

Head office of the Department of Agriculture at Elsenburg /Boland state vet office

- Responsible for the greater Cape Town area, Paarl, Wellington, Franschhoek, Stellenbosch, Somerset West and Gordon's Bay.
- Contact details: Dr Gary Buhrmann. Email: vivienm@elsenburg.com / garyb@elsenburg.com / svboland@elsenburg.com Telephone: 021 808 5026 / 021 808 5027, Fax: 021 808 5125
- Our offices are located at the Head office of the Department of Agriculture at Elsenburg. When searching on Google maps, use ‘Provincial Department of Agriculture’
- GPS Co-ordinates Elsenburg Head Office: 33.845259 S 18.834722 E
- Clients are assisted by appointment only on Monday, Wednesday and Friday mornings from 08:30am to 12:00pm

Malmesbury State vet office

- Responsible for the magisterial districts of Malmesbury, Moerreesburg, Hopefield, Vredenburg, Piketberg, Tulbagh and Ceres
- Contact details: Dr Davey Sewellyn. Email: sewellynd@elsenburg.com / samanthab@elsenburg.com Telephone: 022 433 8915 / 022 433 8910
- Our offices are located at on the corner of Spoorweg and Municipal Streets, Malmesbury.
- GPS coordinates 33.465701 S, 18.721446 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Samantha Burger as the State Vet Dr Sewellyn Davey is not always available.

Vredendal State vet office

- Responsible for the magisterial districts of Vredendal, Clanwilliam and Van Rhynsdorp.
- Contact details: Dr Roelof Hugo. Email: roeloth@elsenburg.com / deicdred@elsenburg.com Telephone: 027-213 3106 ; Fax 027-213 3109
- Our offices are located at on the corner of Matzikama Street and North Road, Vredendal.
- GPS coordinates 31.662625 S, 18.507298 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Deidre Daniels as the State Vet is not always available.

George State vet office
- Responsible for the magisterial districts of George, Riversdal, Mossel Bay and Knysna.
  - Contact details: svgeorge@elsenburg.com
  - Telephone: 044 803 3774 / 044 803 3771; Fax 044 873 3342 / 044 873 3342

- Our offices are located at 4 Varing Avenue George.
- GPS coordinates 33.57.31 S, 22.27.16 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting the Santa Lessing as the State Vet is not always available

Beaufort West State vet office
- Responsible for Beaufort West, Prince Albert, Laingsburg and Murraysburg
- Contact details: Dr Jaco Pienaar. Email: jacop@elsenburg.com / elouiseh@elsenburg.com
  - Telephone: 023 414 2154; Fax 023 414 3980

- Our offices are located in Blyth Street, Beaufort West.
- GPS coordinates 32.375009 S, 22.589063 E
- Clients are assisted on Tuesday and Friday only from 10h00 -12h00

Swellendam State vet office
- Responsible for the magisterial districts of Swellendam, Montagu, Worcester, Robertson, Bredasdorp and Caledon.
- Contact details: Dr Llewellyn Hon. Email: bidwellg@elsenburg.com / llewellynh@elsenburg.com
  - Telephone: 028 425 4850 / 028 425 4851 Cell 086 624 7956

- Our offices are located in the main road, 67 Voortrek Street, direct at the back of ABSA bank.
- GPS coordinates 34.02126 S 20.44140 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Bidwell Gelwana as the State Vet is not always available.

Worcester State vet office
- Responsible for the magisterial districts of Worcester, Ceres and Tulbagh.
- Contact details: Dr Christi Kloppers. Email: christik@elsenburg.com / bulelwad@elsenburg.com Telephone: 021 808 5059/ 021 808 5062

- Our offices are located at 30 Van Arckel street, Worcester.
- GPS coordinates 33.623641 S, 19.457008 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Bulelwa Dinaana, as the State Vet is not always available.
Oudtshoorn State vet office

- Responsible for the magisterial districts of Oudtshoorn, Ladismith, Van Wyksdorp, Calitzdorp, De Rust and Uniondale.

- **Contact details:** Dr Cathy Fox. Email: cathyf@elsenburg.com / albies@elsenburg.com  
  Telephone: 044 203 9440 / 044 203 9445  
  Fax: 044 279 1910 / 044 203 1910

- For forms and procedures relating to ostriches, please contact the [South African Ostrich Business Chamber (SAOBC)](https://www.saoeb.org)

- Our offices are located at 39 Van Der Riet Street, OUDTSHOORN, 6620

- Clients are assisted by appointments only – please make an appointment timeously by contacting Albie Storm, as the State Vet is not always available.