Reference: Dogs and cats

Taking pet dogs and cats to the United Arab Emirates

If your situation differs in any way from the proposed process, or if you have information from the veterinary authority of the importing country that differs from the process described below, please contact your local state veterinarian to discuss the matter.

Exporters are advised to verify the requirements of the importing country by contacting the veterinary authorities, or their representatives in South Africa, in advance of each consignment.

Requirements

You will need to apply for an import permit, which is valid for 30 days for the UAE. Please have a look at this website:


as well as


Requirements for pets:

a. The pet must have a microchip.

b. The pet has to be shipped in manifested cargo as per IATA regulations, Check the IATA conditions for carrying pets( http://www.iata.org ).

c. Pets under 4 months are not allowed.

d. An original certificate for Rabies Serum Neutralization test (RSNT) from a laboratory approved by the competent authorities in the exporting country done during a conducted within the 90 days prior to travel attesting a minimum titer of 0.5IU/ml or above. The certificate must show that the animals have been subjected to (Antibody titration test) for rabies after a period not less than 21 days following the last date of basic (initial) vaccination or after a booster was administered in a previous vaccination period with a minimum level of (IU/ml 0.5).

e. The following breeds of dogs are not allowed to be imported into UAE

   i. All Kinds Pit Bull,

   ii. Japanese Tosa (Tosalnu; Tosa Fighting Dog),

   iii. Argentinian Fighting Dog (DogoArgentino; Argentinian Mastiff),

   iv. Brazilian Fighting Dog (Fila Brasileino; Brazilian Mastiff),

   v. Wolf Dog Hybrid (Any dog mixed with a wolf),
vi. American Staffordshire terrier.

f. Vaccinations:
   i. For Dogs
      1. Rabies: A valid vaccination administered according to the instruction of the vaccine manufacturer. The initial dose should not be given before the animal is at least 3 months of age and at least 21 days before the animal is due to arrive in the UAE.
      2. Canine Distemper Virus (CDV).
      3. Canine Parvo Virus.
      4. Infectious Canine Hepatitis.
      5. Leptospirosis (Ictohaemorrhagea – Canicola).
   ii. For Cats
      1. Rabies: A valid vaccination administered according to the instruction of the vaccine manufacturer. The initial dose should not be given before the animal is at least 3 months of age and at least 21 days before the animal is due to arrive in the UAE.
      2. Feline Pan Leukcopenia.
      3. Feline Rhinotracheitis.
      4. Feline Calicivirus.

g. Treatments within 10 days before departure:
   i. Anti-external parasites containing Fipronil or Permethrin.
   ii. Deworming (Anthelmintic) containing Praziquantel.

The import permit will list if any other specific tests, vaccinations or treatments are required as well as the relevant timing of these.

**Procedure**

- Your pet should be taken to your local private veterinarian for a health check within 7 days of travel.
- Your veterinarian should complete the veterinary health certificate specifically for the United Arab Emirates (VHC). Blank forms may be obtained from the State Veterinary office (SV) or our website [www.elsenburg.com](http://www.elsenburg.com).
- The signed VHC as well as your pet’s vaccination booklet and supporting documents should be brought to the SV office for certification. You should also have your driver’s licence or ID book available.
- Certificates cost can be found on the departments schedule of fees (Cost in 2019 R173 each) payable before or at the appointment.
- Any other queries can be directed to the State Veterinarian on duty via the contact details below:
Office names, locations, contact details and availability for certification

Milnerton Veterinary export certification office

- Contact details: vetexport@elsenburg.com, tel: 021 808 5400, 021 8085401, 021 8085407 fax 021 808 5125
- Our new office operational since June 2015 is located at 22 Lobelia Street, Milnerton, alternatively the GPS co-ordinates are:
  - GPS Co-ordinates: 33.866870 S 18.503029 E
- At Milnerton Export Certification Office, clients are assisted by appointment only on Monday to Friday from 08:30am to 12:00pm (excluding public holidays).
- To make an appointment, clients are required to send an e-mail to vetexport@elsenburg.com with their required time slot. Please indicate the number of pets you are exporting in your e-mail when you make an appointment with us. Should your requested time slot not be available our office will call/e-mail you to reschedule.
- Clients are required to make an appointment at least 2 days in advance.

Head office of the Department of Agriculture at Elsenburg /Boland state vet office

- Responsible for the greater Cape Town area, Paarl, Wellington, Franschhoek, Stellenbosch, Somerset West and Gordon’s Bay.
- Contact details: Dr Gary Buhrmann. Email: vivienm@elsenburg.com / garyb@elsenburg.com / svboland@elsenburg.com Telephone: 021 808 5026 / 021 808 5027, Fax: 021 808 5125
- Our offices are located at the Head office of the Department of Agriculture at Elsenburg. When searching on Google maps, use ‘Provincial Department of Agriculture’
- GPS Co-ordinates Elsenburg Head Office: 33.845259 S 18.834722 E
- Clients are assisted by appointment only on Monday, Wednesday and Friday mornings from 08:30am to 12:00pm

Malmesbury State vet office

- Responsible for the magisterial districts of Malmesbury, Moorreesburg, Hopefield, Vredenburg, Piketberg, Tulbagh and Ceres
- Contact details: Dr Davey Sewellyn. Email: sewellynd@elsenburg.com / samanthab@elsenburg.com Telephone: 022 433 8915 / 022 433 8910
- Our offices are located at on the corner of Spoorweg and Municipal Streets, Malmesbury.
- GPS coordinates 33.465701 S, 18.721446 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Samantha Burger as the State Vet Dr Sewellyn Davey is not always available.

Vredendal State vet office

- Responsible for the magisterial districts of Vredendal, Clanwilliam and Van Rhynsdorp.
- Contact details: Dr Roelof Hugo. Email: roelofh@elsenburg.com / deidred@elsenburg.com Telephone: 027-213 3106 ; Fax 027-213 3109
• Our offices are located at on the corner of Matzikama Street and North Road, Vredendal.
• GPS coordinates 31.662625 S, 18.507298 E
• Clients are assisted by appointments only – please make an appointment timeously by contacting Deidre Daniels as the State Vet is not always available.

**George State vet office**

• Responsible for the magisterial districts of George, Riversdal, Mossel Bay and Knysna.  
  
  • **Contact details:** svgeorge@elsenburg.com  
  • Telephone: 044 803 3774 / 044 803 3771; Fax 044 873 3342 / 044 873 3342

• Our offices are located at 4 Varing Avenue George.
• GPS coordinates 33.57.31 S, 22.27.16 E
• Clients are assisted by appointments only – please make an appointment timeously by contacting the Santa Lessing as the State Vet is not always available.

**Beaufort West State vet office**

• Responsible for Beaufort West, Prince Albert, Laingsburg and Murraysburg.
• **Contact details:** Dr Jaco Pienaar. Email: jacop@elsenburg.com  
  • Telephone: 023 414 2154; Fax 023 414 3980

• Our offices are located in Blyth Street, Beaufort West.
• GPS coordinates 32.375009 S, 22.589063 E
• Clients are assisted on Tuesday and Friday only from 10h00 -12h00

**Swellendam State vet office**

• Responsible for the magisterial districts of Swellendam, Montagu, Worcester, Robertson, Bredasdorp and Caledon.
• **Contact details:** Dr Llewellyn Hon. Email: bidwellg@elsenburg.com / llewellynh@elsenburg.com  
  • Telephone: 028 425 4850 / 028 425 4851 Cell 086 624 7956

• Our offices are located in the main road, 67 Voortrek Street, direct at the back of ABSA bank.
• GPS coordinates 34.02126 S 20.44140 E
• Clients are assisted by appointments only – please make an appointment timeously by contacting Bidwell Gelwana as the State Vet is not always available.

**Worcester State vet office**

• Responsible for the magisterial districts of Worcester, Ceres and Tulbagh.
• **Contact details:** Dr Christi Kloppers. Email: christik@elsenburg.com / buelwad@elsenburg.com  
  • Telephone: 021 808 5059/ 021 808 5062

• Our offices are located at 30 Van Arckel street, Worcester.
• GPS coordinates 33.623641 S, 19.457008 E
• Clients are assisted by appointments only – please make an appointment timeously by contacting Bulelwa Dinaana, as the State Vet is not always available.

**Oudtshoorn State vet office**

• Responsible for the magisterial districts of Oudtshoorn, Ladismith, Van Wyksdorp, Calitzdorp, De Rust and Uniondale.
• **Contact details**: Dr Cathy Fox. Email: cathyf@elsenburg.com / albies@elsenburg.com
  Telephone: 044 203 9440 / 044 203 9445  Fax: 044 279 1910 / 044 203 1910

• For forms and procedures relating to ostriches, please contact the [South African Ostrich Business Chamber (SAOBC)](#)

• Our offices are located at 39 Van Der Riet Street, OUDTSHOORN, 6620

• Clients are assisted by appointments only – please make an appointment timeously by contacting Albie Storm, as the State Vet is not always available.