

Reference: Dogs and cats

Taking pet dogs and cats overseas

If your situation differs in any way from the proposed process or if you have information from the veterinary authority of the importing country that differs from the process described below, please contact your local state veterinarian to discuss the matter.

Exporters are advised to verify the requirements of the importing country by contacting the veterinary authorities, or their representatives in South Africa, in advance of each consignment.

Requirements

- An import permit from the country you are going to (some countries such as EU countries, the USA and Namibia do not issue these, for further information contact your local State Vet)
 - a. The import permit will list any specific tests, vaccinations or treatments that your pet needs to undergo. The correct timing of these is imperative.
- A health check within 7 days of travel depending on what is specified on the import permit

Procedure

- Your pet should be taken to your local private veterinarian for a health check.
- Your veterinarian should complete a standard Veterinary Health Certificate (VHC). Blank forms may be obtained from the State vet (SV) office.
- Your veterinarian must have completed all the tests, treatments and vaccinations indicated on the import permit. Any of these that were not performed by the veterinarian (Unless exception is specifically stated on the import permit) will not be acceptable for certification purposes
- The signed VHC, import permit as well as your pet's vaccination booklet and supporting documents should be brought to the SV office for certification. You should also have your driver's licence or ID book available.
- Certificate application cost can be found on the departments tariff register (Cost for application in 2016 is R120 each) each payable on appointment.
- Any other queries can be directed to the State Veterinarian on duty via the contact details below.

Office names, locations, contact details and availability for certification

Milnerton Veterinary export certification office

- Contact details: vetexport@elsenburg.com, tel: 021 808 5400, fax 021 808 5125
- Our new office operational since June 2015 is located at 22 Lobelia Street, Milnerton, alternatively the GPS co-ordinates are:
 - GPS Co-ordinates: 33.866870 S 18.503029 E
- At the Veterinary export certificate office in Milnerton clients are assisted from 08:30am to 12:00pm. Outside of these hours clients are assisted by appointment only.

Head office of the Department of Agriculture at Elsenburg /Boland state vet office

- Contact details: svboland@elsenburg.com, tell: 021 808 5253, Fax: 021 808 5125
- Our offices are located at the Head office of the Department of Agriculture at Elsenburg. When searching on Google maps, use 'Provincial Department of Agriculture' alternatively the GPS co-ordinates are:
 - GPS Co-ordinates Elsenburg Head Office: 33.845259 S 18.834722 E
- Clients are assisted by appointment only on Monday, Wednesday and Friday mornings from 08:30am to 12:00pm

Malmesbury State vet office

- Contact details : samanthab@elsenburg.com tel: 022-482 1380; Fax 022 487 1924
- Our offices are located at on the corner of Spoorweg and Municipal Streets, Malmesbury.
- GPS coordinates 33.465701 S, 18.721446 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Samantha Burger as the State Vet is not always available.

Vredendal State vet office

- Contact details : deidred@elsenburg.com tel: 027-2133106; Fax 027-213 3109
- Our offices are located at on the corner of Matzikama Street and North Road, Vredendal.
- GPS coordinates 31.662625 S, 18.507298 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Deidre Daniels as the State Vet is not always available.

George State vet office

- Contact details : gabriels@elsenburg.com tel: 044 874 7909; Fax 044 873 3342
- Our offices are located at 4 Varing Avenue George.
- GPS coordinates 33.57.31 S, 22.27.16 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting the office as the State Vet is not always available

Beaufort West State vet office

- Contact details : veronicaj@elsenburg.com tel: 023 414 2154; Fax 023 414 3980
- Our offices are located in Blyth Street, Beaufort West.

- GPS coordinates 32.375009 S, 22.589063 E
- Clients are assisted on Tuesday and Friday only from 10h00 -12h00– please contact Veronica Johannes as the State Vet is not always available.

Swellendam State vet office

- Contact details : sanitag@elsenburg.com tel: 028 514 1670; Fax 028 514 2679
- Our offices are located in the main road, 67 Voortrek Street, direct at the back of ABSA bank.
- GPS coordinates 34.02126 S 20.44140 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Sanita Gunter as the State Vet is not always available.

Worcester State vet office

- Contact details: christik@elsenburg.com tel: 021 808 5059.
- Our offices are located at 30 Van Arckel street, Worcester.
- GPS coordinates 33.623641 S, 19.457008 E
- Clients are assisted by appointments only – please make an appointment timeously by contacting Dr. Christi Kloppers, as the State Vet is not always available.